

<b>1. Clearly identified shared priorities and achievement of established outcomes</b>
<ul style="list-style-type: none"> <li>• Clearly identify the problem</li> <li>• Establish measurable outcomes/metrics within realistic timeframes</li> </ul>
<b>2. Focused on the health of our community (Systems Focused)</b>
<ul style="list-style-type: none"> <li>• <b>Better patient and population health and prevention</b> <ul style="list-style-type: none"> <li>○ evidenced – based outcomes but also consider innovation that results in new outcomes;</li> <li>○ better patient, family and caregiver experience; better provider experience; and better value and efficiencies.</li> </ul> </li> <li>• <b>Keep front line in mind when making changes and include them in the planning of change</b> <ul style="list-style-type: none"> <li>○ change takes time and effort and has an impact on providers</li> </ul> </li> <li>• <b>Shift accountability from siloed organizations to system-wide approach to an unwavering focus on and accountability for what we share i.e., the patients we all serve within Guelph Wellington OHT</b> <ul style="list-style-type: none"> <li>○ letting go of our “turf” to collectively and collaboratively meet the health care needs of our patients, their families’ and care givers and our unique community</li> </ul> </li> <li>• <b>Equity</b> <ul style="list-style-type: none"> <li>○ Inclusive services for those with diverse needs</li> </ul> </li> <li>• <b>Partnerships/shared resources</b> <ul style="list-style-type: none"> <li>○ share knowledge and resources to optimize the health of the population – we all own it/share responsibility for it</li> </ul> </li> </ul>
<b>3. High functioning and engaged governance structure including an appropriate balance of experience, skill and diversity</b>
<ul style="list-style-type: none"> <li>• <b>Patients/clients, family caregivers and physicians/clinicians are active participants in planning and decision making</b></li> <li>• <b>Ensure right size</b> i.e., not too large</li> <li>• <b>Progressive structure that moves GW OHT towards service measurable by patient feedback and organizational integration in support of collective accountability for the health of our attributed population</b></li> <li>• <b>Flexible structure to create opportunity for new partners to join and define the process for existing partners to opt out (including finances, resources, patients and assets)</b></li> <li>• <b>Commitment to remaining ‘community-based’ / grass roots</b></li> </ul>
<b>4. Transparent clear processes and communication for decision-making and trust building</b>
<ul style="list-style-type: none"> <li>• Establish processes to address conflict resolution and conflict of interest</li> <li>• Use an ethical decision-making framework and tools to support decision making process</li> <li>• Clearly communicate decisions, resources allocated &amp; expected outcomes (including how success will be measured)</li> <li>• Build foundational trusting relationships through the investment of time and resources to establish process that will ensure transparency and open, accessible, bidirectional communication</li> </ul>
<b>5. Focus on Sustainability of OHT Resources</b>
<ul style="list-style-type: none"> <li>• Financial Stability, Quality, Relationships</li> </ul>