

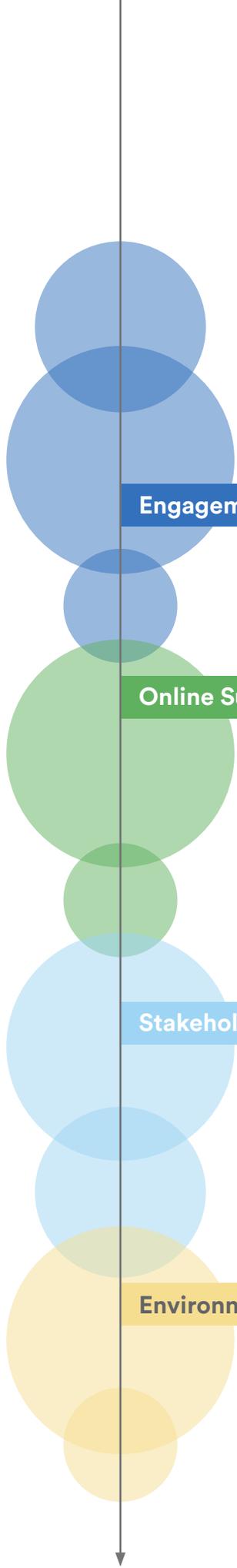
Guelph-Wellington OHT

STRATEGIC PRIORITY SETTING UPDATE

Throughout this year, people have been given opportunities to have their voices heard and, going into the fall, there are further opportunities to shape our community's priorities.

Update on Community Engagement

To better understand the needs of people in our community—including patients, families, and providers—partners like you have stepped up to support broad engagement.



Engagement Design Fall 2020

- Based on feedback from working groups, we created multiple versions of our engagement questions and process to ensure how we approached the community was human-centred.

Online Survey Winter 2021

- While about 2000 patients started the survey, we received about 700 complete responses from those receiving care
- While about 800 providers started the survey, we received about 200 complete responses from those providing care, 50 of which also responded to the questions about receiving care as well
- We received about 500 complete responses to the questions about the future of healthcare in Ontario
- Themes from the survey will be reviewed and validated collaboratively at our next session

Stakeholder Sessions Spring 2021

- We ran 6 virtual sessions to hear more from patients, physicians, community healthcare providers, and working group members.
- We had about 100 people participate in these sessions, telling us what is and is not working well with healthcare and what the priorities should be moving forward
- Themes from these sessions will be included in our next session as well

Environmental Scan Winter-Spring 2021

- We reviewed additional documents summarizing other engagements conducted recently in the community
- We analyzed available data reports to develop a better understanding of the population health in our area
- We're adding additional information as we receive it about the health of the population

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Planning Next Steps

To validate what we learned and establish a set of priorities for moving forward, we are again asking partners to provide their expertise and experience through virtual sessions. Attending these sessions will give you the opportunity to dig deep into the data collected through engagement and help us shape our key insights and strategic priorities.

Interpreting Findings Fall 2021

Tuesday, September 28th, 2:30-5:00 pm

- We are inviting all partners to participate in a data interpretation workshop
- We will collaboratively validate the themes coming from the engagement data
- We will then cluster the themes to uncover connections between them and establish a set of key insights that will inform our priorities
- After the session, we will ask OHT working groups to provide feedback on the key insights and help us fill any gaps identified

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Establishing our Priorities Late October

- We will work with organizational and community leaders to turn our insights into a set of priorities for the community
- We will map the priorities against the foresight scenarios developed during the engagement process to understand implications on next steps
- We will then have a smaller group reflect on these priorities and turn each of them into an impact statement for the OHT

Turning Priorities into Actions November/December 2021

- We will ask people to provide feedback on our priorities and intended impact statements
- We will then finalize the priorities and turn them into specific actions and goals to guide our work over the next 12-18 months