

Date: November 26, 2022
To: GW OHT Core Steering Committee
From: Emmi Perkins, Director of Transformation
Subject: **GW OHT Core Steering Committee Key Messages — November 23, 2022**

Key Messages

The following are the Key Messages from the Guelph Wellington OHT (GW OHT) Steering Committee meeting on November 23, 2022. They can be shared as appropriate with your staff, clinicians, boards, and partners.

- The Steering Committee de-briefed from their visioning retreat on November 21. The retreat was focused on the commitments that GW OHT partners make to each other and on current barriers to achieving those commitments. Identified barriers include:
 - Lack of clarity from MoH/OH on direction and funding resources
 - Lack of focus and metrics on clear patient/client centred outcomes
 - Health Human Resources (HHR) capacity and workload

The Steering Committee reflected that many of the barriers are out of their control. However, there are things that can be influenced. The Steering Committee remains committed to the GW OHT Strategic Priorities as the focus of our work and will work with GW OHT Working Groups to prioritize, focus and sequence activities to ensure we are able to achieve our strategic priorities in consideration of the current capacity of partners. GW OHT structures and processes will also be reviewed to ensure optimal alignment and achievement of goals in the most efficient and focused ways possible.

- The [GW OHT Strategic Priority](#) focus this meeting was ‘Stronger Integration & Communication’. The Steering Committee received an update about progress at each of the 7 Integrated Patient Care Team (IPCT) sites including processes to support identification of the “Go To Person”, IPCT rounds, initiation of a “Shared Care Plan” and use of the CODY and SHARON bots. Planning is also underway to support the integration of Care Coordinators and in-home service providers (SPOs) into the initial IPCT sites. The Steering Committee received an update about the use of Hypercare across the GW OHT. Finally, an update was provided about progress being made to enhance access to psychiatry services for patients with complex mental health and addictions needs as well as development of a dashboard to share wait times for mental health and addictions (MH&A) services in Guelph Wellington.

The Steering Committee received recommendations from the Tier 4/5 MH&A Working Group regarding current state and risks associated with the increasing complex mental health and addictions needs in downtown Guelph and across Guelph Wellington. The Steering Committee accepted the working group’s recommendations regarding shared messaging and response to the issues, a commitment to needed quality improvements to address the issues and focused and coordinated advocacy to address complex mental health and addictions needs in our communities.

*If you have any questions or comments, please contact Emmi Perkins
(emmi.perkins@quelphwellingtonoht.com)*