

# Integrated Primary Care Teams (IPCT)



**Guelph  
Wellington**  
Ontario Health Team

# GW OHT Integrated Primary Care Teams (IPCTs)

The GW OHT IPCT model builds on this strong foundation to fully realize both primary health care and population health management – both of which are required to support Ontario’s COVID recovery and health system transformation

**IPCTs** are the first point of contact between a patient and the health care system and includes illness prevention, health promotion, diagnosis, treatment, and rehabilitation and counselling. **(Primary Care)**

**IPCTs** integrate health care services with services beyond the traditional health care system. It includes all services that play a part in health, such as income, housing, education, and environment. Primary care is the element within primary health care that focusses on health care services, including health promotion, illness and injury prevention, and the diagnosis and treatment of illness and injury. **(Primary Health Care)**

**IPCTs** improve clinical health outcomes of a defined group of individuals through improved care coordination and patient engagement supported by appropriate financial and care models. Patient-level and population health data collected and used to identify where resources need to be adjusted to ensure equitable health outcomes for residents. **(Population Health Management)**

# What are the **benefits** to healthcare providers?

- Real-time information & communication from providers within the circle of care
- Development of trusting relationships with providers on the care team (including health and social services providers)
- Bringing services in the care circle vs. referring thereby eliminating many transitions of care
- Opportunity to shape what coordinated service delivery looks like



# What are the Benefits to Patients?



- Fewer providers with whom they have a relationship and who know their “story”
- Patients experience simplified, comprehensive care from “their team”
- Fewer duplicate processes and assessments
- More complex patients will have a “go-to person” on their team who will help manage and coordinate their care
- IPCT patients will be better informed and more capable of self managing their health needs



# Jane's Care Team - Current



**MH&A**

(Charting: Caseworks,  
other EMRs)



**Housing**  
(Charting: Hifis)



**Primary Care Team**  
(Charting: Telus)



**Care Coordinator**  
(Charting:  
CHRIS)



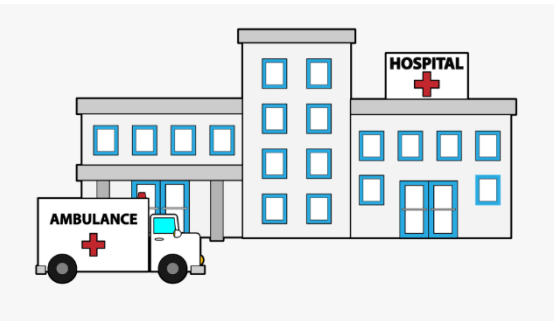
**In-home Nurse**  
(Charting:  
Separate system)



**In-home PSW**  
(Charting:  
Separate system)



**Palliative Care**  
(Charting: Paper, Telus,  
other EMRs)



**Acute Care Team**  
(Charting: Meditech)

# Jane's Integrated Primary Care Team (IPCT)



Comprehensive primary care incl. care coordination, in-home service delivery, acute care, housing, etc. with integrated documentation and communication, harmonized privacy policies & practices

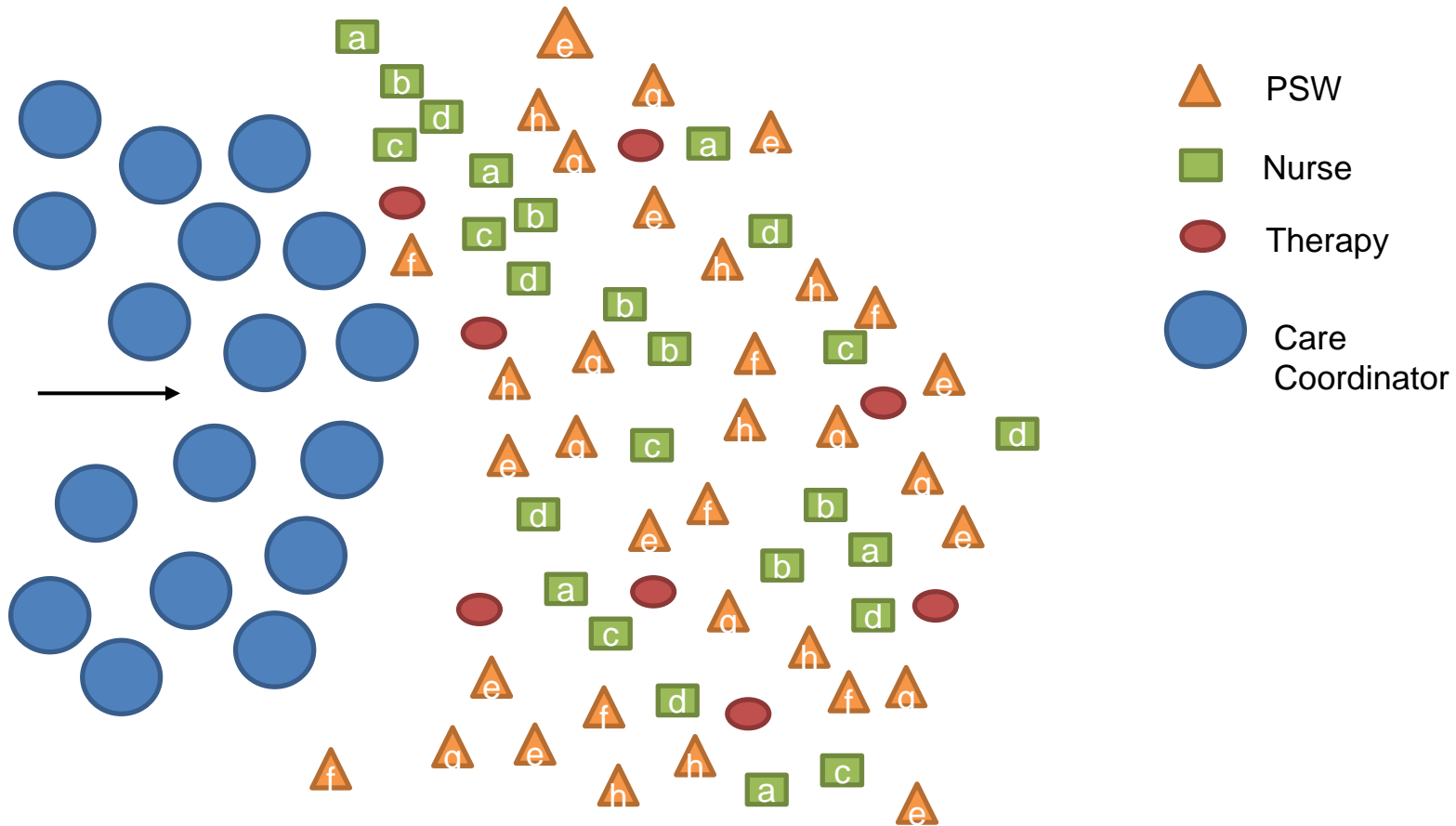


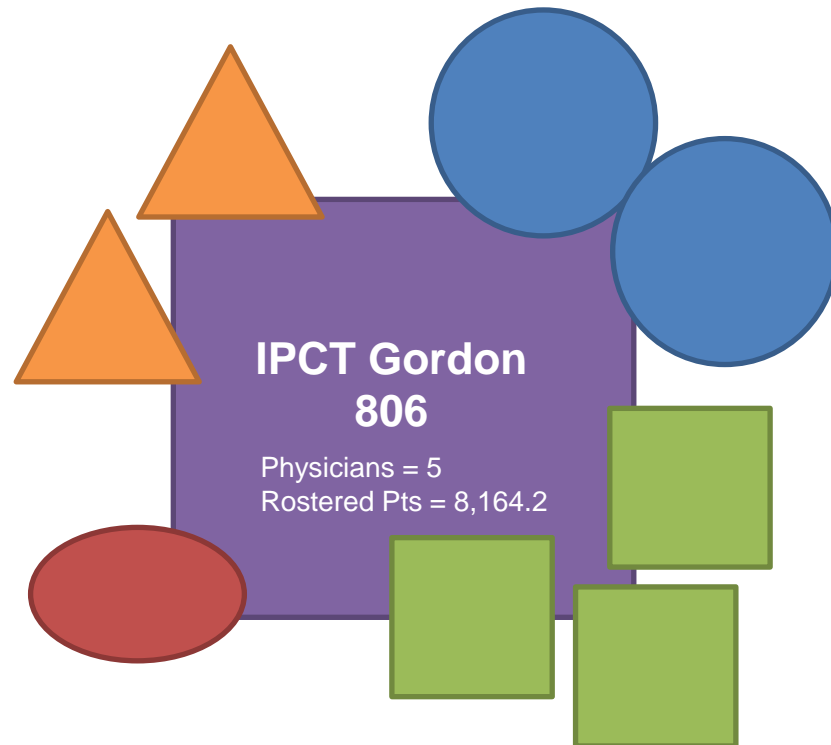
Jane's Team

# Current State

IPCT Gordon  
806

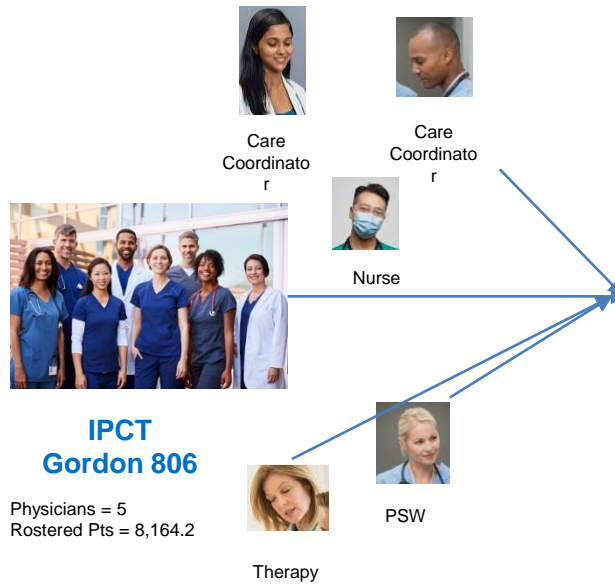
Physicians = 5  
Rostered Pts = 8,164





-  PSW
-  Nurse
-  Therapy
-  Care Coordinator





# What are the Components of the IPCT?

<b>Foundational Elements/Features of All IPCTs i.e All IPCTs will include these features</b>		
<b>Integrated Care Coordination</b> in partnership with WWH&CC SS e.g., Care Coordinator, Mental Health & Addictions Nurse, Rapid Response Nurse etc.		
<b>Integrated in-Home Services</b> in partnership with Service Provider Organizations		
<b>Harmonized Information Management</b> - Integrated Privacy & Security Resources and Standards		
<b>Common /Shared Digital Health Platforms</b>		
- Digital shared care planning (Sharon BOT)		- eReferral
- Secure provider to provider communication (Hyper Care)		- eConsult
<b>Data Sharing</b> – Contribution of EMR data to support identification of IPCT patient complexity and population health approach to planning and resource allocation		
<b>Additional Elements/Features to be Added Depending on Needs of the IPCT Population</b>		
Community Addictions Services	Housing	Ontario Disability Support Program
Integrated Geriatric Support Worker	Ontario Works	