Guelph Wellington Ontario Health Team

FEBRUARY 2023

ABI IN THE STREETS – GW OHT COLLABORATION FOR MOST VULNERABLE

'ABI (Acquired Brain Injury) in the Streets' is an example of how Guelph Wellington Ontario Health Team partners come together to support some of the most vulnerable people in our community. While brain injury is common amongst people with mental health issues and substance use, those who are homeless are impacted at an even higher rate.

This low barrier, relationship-based program is meeting people where they are and providing tailored, team-based care. 'ABI in the Streets' helps clients put strategies in place, so they may not need services elsewhere in the community, therefore easing waitlists for other healthcare services. Click here to read more.

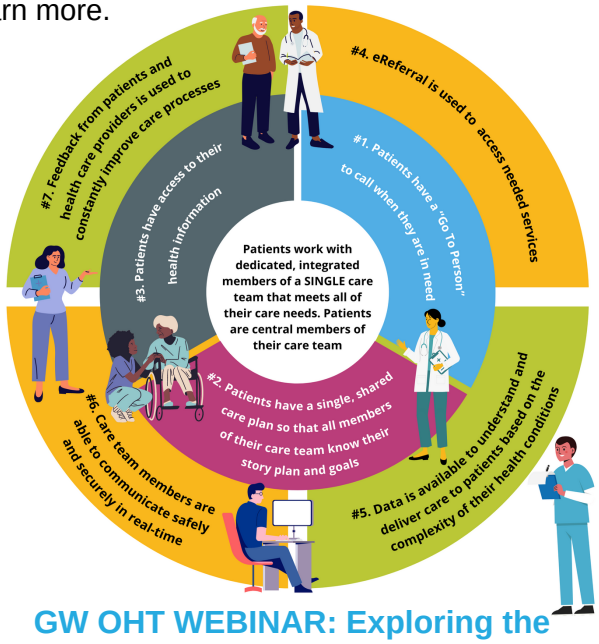
HYPERCARE SUCCESS

I like the ability to share information between providers in real time; specifically reports and summaries between providers who are all in the circle of care. It is convenient to quickly send a minor update, ask a brief question, and receive reminders for conference times/links. As a provider outside the clinic and therefore not accessing the Electronic Medical Record (EMR), Hypercare improves my ability to meet patient needs by enabling me to quickly and securely share and access clinical information and reports.

-Regional Low Back Pain Team Provider

WHAT IS AN INTEGRATED PATIENT CARE TEAM (IPCT)?

Services at primary care clinics in Guelph Wellington are being enhanced to create integrated teams of dedicated providers including Home Care "Care Coordinators", in-home service providers, palliative care providers, mental health and addictions clinicians (and others depending on the needs of the patients served at each clinic). Click on the image below to learn more.



GW OHT WEBINAR: Exploring the Global Diversity and Inclusion Benchmarks (GDEIB)

Learn how to use the GDEIB to assess, plan and evaluate clear diversity and inclusion efforts.
Intended Audience: HR and EDI professionals, formal/informal diversity champions/committee members.
February 28, 1-2pm
Click here **to register**.

WE WANT TO HEAR FROM YOU!

Partners of the GW OHT are seeking your ideas about:

1. A Purpose Statement – How should we finish this sentence to describe why the GW OHT exists and the impact our work will have: We are improving the health of our population to...
2. A new image to represent the structure and flow of decision making within the GW OHT. **Click here** to see our current image (on page 1) – we need your help to make it better!

Community Stakeholder Webinar
February 24, Noon – 1pm
Click here to register.

Intended Audience: All GW OHT Core and Community partners, ALL working group members, ALL partner organization staff and clinicians and ALL members of the Guelph Wellington community!

Please share this newsletter and engagement opportunities broadly
Any questions or comments, please contact:
Emmi Perkins, GW OHT Director of Transformation
askus@guelphwellingtonoht.com

Guelph Wellington Ontario Health Team

FEBRUARY 2023

QUALITY IMPROVEMENT

Quality improvement is a structured approach to process or system advancements in order to achieve better performance through the science of improvement. The Guelph Wellington OHT QI/CL working group has been working on a guidebook and project intake form to help all working groups, projects groups adopt quality improvement approaches with ease. Many in our health system are familiar with quality improvement and this guide is intended to build on that collective knowledge and help us all support change in GW OHT. Click here to access the guide.

HOME FOR GOOD GW

There are currently 4 Permanent Supportive Housing projects underway in our community, which will total almost 90 units becoming available in 2023. This is an important part of the health care continuum and is part of our community's plan to solve homelessness. The projects need support to be completed. The Yes, In My Backyard (YIMBY) movement believes there is a collective responsibility to make the community welcoming to everyone including those without a permanent home. From donations to conversations, everyone can play a role. **Please read this blog** about how Yes, In My Backyard is changing how we think about housing.

To learn more, visit HomeForGoodGW.ca.

MENTAL HEALTH & ADDICTIONS WORKING GROUP SUCCESS

Collaboration amongst GW OHT partners as part of Mental Health and Addictions (MH & A) working groups is leading to more timely and more appropriate care for people. For example, GW OHT MH & A partners meet to review clients with complex needs and, as a collective, determine the best fit for care. Partners have conversations about what the person is experiencing, if they have been to the hospital or in contact with the police and, most importantly, what service is required to help support the client.

> "The meetings have created a sense of community, and staff participating in the discussion feel more comfortable picking up the phone in between meetings to have a conversation about what a person may be experiencing and what referral would be most appropriate. There is a better understanding between members about referral criteria for services and a comfort in collaborative decision making" says Jody Weiler, Senior Manager of Adult Intensive Services CMHA WW, "We are also identifying gaps in services or resources, which will help to inform future collaborative work to improve mental health and addictions care in the future."

The working group is building important community collaboration and relationships. We anticipate (and are evaluating) the impact this will have on wait times for services, hospital visits for mental health and addictions care and patient and provider experience.

Please share this newsletter and engagement opportunities broadly

Any questions or comments, please contact:
Emmi Perkins, GW OHT Director of Transformation
askus@guelphwellingtonoht.com