

About ConnectMyHealth



What is ConnectMyHealth ?

- ConnectMyHealth (CMH) is a patient-facing version of ClinicalConnect®
- Patients will be able to view, free of charge, various types of health records and reports, view upcoming appointments, and subscribe to be notified by email about new results
- CMH can be used on computers/laptops and mobile devices. It does not require an app to be downloaded
- ConnectMyHealth is replacing [Sunnybrook's] SWO MyChart, as a regional replacement solution
- Target GO LIVE for GW OHT is the end of July 2023 with planned promotion to the community mid-end August

What can Patients see in ConnectMyHealth ?

Type of Health Record	Description
Diagnostic Imaging Reports & Images	A listing of your radiology reports and images. Reports that have a corresponding image available for viewing will display a camera icon which you can click to see.
Cardiology Reports & Images	A listing of your cardiology reports and available images from select hospitals. You may also see these types of cardiology reports and images in the Diagnostic Imaging section. Reports that have a corresponding image available for viewing will display a camera icon which you can click to see.
Laboratory Results	A listing of your laboratory results for tests performed in a hospital.
Microbiology Results	A listing of your lab results for tests associated with the investigation of organisms such as bacteria and viruses, including COVID-19 results when performed in a hospital. Note: COVID-19 test results by Public Health that are not entered into a hospital's information system are not currently available within this portal. To obtain your test results by Public Health, please visit the Ontario Government website.
Clinical Reports	Currently, patients can view their Discharge Summaries from previous hospital visits that were completed after October 1, 2018.
Medications prescribed during hospital visits	A listing of medications that may have been ordered or administered to you during your hospital stay.
Blood Bank Products and Tests	A listing of blood products that were ordered for you or that you received from your available hospital visits. This section also lists the tests that relate to your blood type and any antibody screening results.
Pathology and Genetics Reports	A listing of reports related to the examination of cells and tissues, such as a tissue biopsy, and may be related to other health investigations.
Hospital Visits	A listing of your hospital visits (historical and future) which can include inpatient admissions, outpatient visits, emergency room visits and select hospital-based urgent care visits will be displayed in chronological order, and corresponds to your Visit Timeline at the top of your screen in ConnectMyHealth.
Allergies	A listing of your allergies and adverse reactions documented by your healthcare team from your past hospital visits. These may include allergies to medications, food, or the environment and may also list any adverse reactions you may have had in the past.

ConnectMyHealth

Records grouped by category (points to the left sidebar menu)

View scheduled hospital Visits (points to the calendar view at the top)

Subscribe to be notified of new results (points to the 'Not Subscribed' button)

View Diagnostic Images (points to the 'Chest 2 Views' record)

Sort and filter how records display (points to the table headers)

Access records from various sources in one view (points to the 'Source' column in the table)

Print your records (points to the print icon in the table toolbar)

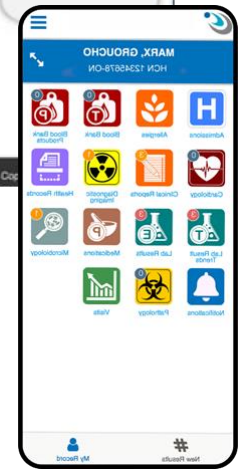
My Record Logged in as **Groucho Marx**

Not Subscribed **Allergies**

GROUCHO MARX MRN: H0000072, DOB: Apr 01 1987, Health Card Number: 1234567890-ON

New Results Type to filter results... 9 of 9

Date	Description	Info	Status	Physician	Result Type	Facility	Source
Mar 22 2022 11:29 AM	Chest 2 Views		Signed	Hussain, Nabil MD	Diagnostic Imaging	Brantford General Hospital	Brant Community Healthcare
Mar 21 2022 09:14 AM	MAGNESIUM		COMP	Booth, John Donovan	Lab	General	Hamilton Area Hospitals
Mar 21 2022 09:14 AM	ALBUMIN	Abnormal	COMP	Booth, John Donovan	Lab	General	Hamilton Area Hospitals
Mar 21 2022 09:14 AM	ELECTROLYTES	Abnormal	COMP	Booth, John Donovan	Lab	General	Hamilton Area Hospitals
Mar 21 2022 09:14 AM	COVID-19 PCR	COVID-19 RNA: POSITIVE	COMP	Booth, John Donovan	Microbiology	GENERAL	Hamilton Area Hospitals
Mar 18 2022 09:10 AM	APPENDIX		Signed Out	Cran, Marzena	Pathology/Genetics	GENERAL	Hamilton Area Hospitals
Mar 18 2022 08:57 AM	Abdomen 1V		Signed	Europe, Dornalee	Diagnostic Imaging	General	Hamilton Area Hospitals
Mar 18 2022 08:57 AM	Chest 1 View		Signed	Europe, Dornalee	Diagnostic Imaging	General	Hamilton Area Hospitals
Mar 18 2022 08:57 AM	U/S ABDOMEN		Signed	Europe, Dornalee	Diagnostic Imaging	General	Hamilton Area Hospitals



Data Contributors for ConnectMyHealth (June 2023)

- Alexandra Hospital
- Alexandra Marine & General Hospital
- Brant Community Healthcare System
- Bluewater Health
- Cambridge Memorial Hospital
- Four Counties Health Services
- Grey Bruce Health Services
- Haldimand War Memorial Hospital
- Hamilton Health Sciences (data prior to June 4, 2022)
- Hanover & District Hospital
- Hotel Dieu Shaver Health & Rehabilitation Centre
- Huron Perth Healthcare Alliance
- Listowel Memorial Hospital
- London Health Sciences Centre
- London Regional Cancer Program
- Niagara Health
- Norfolk General Hospital
- South Bruce Grey Health Centre
- South Huron Hospital Association
- St. Joseph's Health Care London
- St. Joseph's Healthcare Hamilton (lab data prior to June 4, 2022)
- St. Thomas Elgin General Hospital
- Strathroy Middlesex General Hospital
- Tillsonburg District Memorial Hospital
- West Haldimand General Hospital
- Wingham and District Hospital
- Woodstock Hospital

A complete list of data contributors is posted on info.connectmyhealth.ca

How will Patients learn about ConnectMyHealth ?

- Each organization in collaboration with the GW OHT will be sharing information through:
 - Posters
 - Websites
 - Social Media
 - Handouts
- Targeted promotions in different departments
- In-Person education sessions
- From their PCP or another health care provider

ConnectMyHealth

Current Data Release Model

- CMH's data type is configured with the same report filtering that was in place in SWO MyChart
- Goal is to release data in real-time, as many community-based portal and hospital-based tethered solutions are

Data Type	Delay <i>(calendar days)</i>	Data Type	Delay <i>(calendar days)</i>
Allergies	0	Clinical Reports <i>(Discharge Summaries ONLY – as of October 1, 2018)</i>	0
Labs	0	Diagnostic Imaging/ Cardiology <i>(reports and images)</i>	0*
Microbiology	0	Pathology/Genetics	0*
Blood Bank	0	Medication <i>(hospital-based)</i>	0

*Change as of March 30, 2023

Current Data Release Model – cont'd

- The following information is restricted for:

Patients under 16

- HIV
- Gonorrhoea
- Syphilis
- Hepatitis B & C
- Chlamydia
- Herpes
- b-HCG
(pregnancy)

All Users

- HLA tissue typing
- Forensic reports
- Autopsy
- Toxicology
(relating to
autopsy)

FAQs re:ConnectMyHealth

How far back are health records available in ConnectMyHealth?

ConnectMyHealth is set up to display certain types of health records from the source systems of healthcare facilities that contribute data to the portal. This will include your historical data, except for Discharge Summaries which are only available from October 1, 2018 onwards.

FAQs re:ConnectMyHealth

Can patients see health records from PCPs or other health care?

No, currently patients are not able to see clinical notes prepared by PCPs or other health care providers. However, ordered tests that were performed at a hospital may be visible in CMH.

Who can register for a ConnectMyHealth account?

Those who are 16 years of age or older, with a valid, green Ontario health card and unique email address (not shared with anyone else) are able to register for a ConnectMyHealth account.

FAQs re:ConnectMyHealth

What are my responsibilities as a health care provider, with respect to ConnectMyHealth, and my patients' use of it?

The availability of ConnectMyHealth for patients is not intended to create any additional responsibilities for healthcare providers. As a health care provider, you may choose to promote the use of ConnectMyHealth with your patients as you see fit, but you are not required to do so. It is meant to act as a tool that patients can leverage to access their health records, understand their health care, and improve their patient experience.

FAQs re:ConnectMyHealth

Will patients be able to easily understand the information presented in ConnectMyHealth?

ConnectMyHealth is not a data repository; it simply presents the report made available from the contributing healthcare facility. What a patient sees in ConnectMyHealth is the same report they could obtain from the facility's Health Records or Release of Information departments. ConnectMyHealth links knowledge resources within the portal for patients to use at their own discretion. As with any test result, you should review results with patients according to your normal clinical practices.

Next Steps

- Look for communications from your agency in regard to ConnectMyHealth
- Look for promotional material that will be shared throughout the GW OHT
- Direct your patients/clients as appropriate to register and access their health information
- If you have any questions or want additional information, connect with:

Katelyn Young, Equity and Engagement Coordinator, GW OHT
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Questions?