

Things to consider when asking for Health Equity Data from Patients:

1

Relationship - Patients may be hesitant to share some of this information with new health care providers. Care should be taken to present this to them in a safe and sensitive way once a trusting relationship has been established.

2

Timing - Patients may not always be in a good place to answer questions about other aspects of their life or their health. Consider that the data in this questionnaire could be a story built together over time.

3

Take a **collaborative approach** - Introduce the questionnaire as an opportunity to work together to improve the care the patient is receiving. Take time to explain the purpose of the questionnaire and share materials that will help patients understand the reasons behind it.

4

Offer **Flexibility** - Introduce the questionnaire and its purpose but be ready to complete it at a later date or over many appointments. The patient may want to complete it at home or with another member of the team.

5

Make information available ahead of time so patients can review. Share information around the office and on websites so that patients have an opportunity to learn about health equity data collection.

Here are some ways to start the conversation::

“I am hoping we can work together to improve the care you are receiving”

“I would like to ask you some questions that will help me better understand you as a person”

“I would like to spend time talking about parts of your life that may be impacting your health”

“Have you had the opportunity to learn about our Health Equity Questionnaire? Can I offer you some material to take home for us to talk about at our next visit?”